

Family Focus Outcomes Plan

2015 – 2020

Introduction and Purpose of the plan

Cheshire East Council will join the expanded national Troubled Families Programme in April 2015. This will continue to be known locally as the Cheshire East Family Focus Programme. Whilst the programme remains focussed on trying to change the lives of families who face multiple difficulties and will continue to include families affected by poor school attendance, youth crime and anti-social behaviour and unemployment; it will also now include families with a broader range of problems, including those affected by domestic violence and abuse, younger children who need help, where crime and anti social problems may become intergenerational and with a range of physical and mental health problems.

The programme will continue to operate on a Payment by results (PbR) basis to the Local Authority, and each LA has been given a number of families which for results may be able to be claimed – in Cheshire East this will be just under 2,000 (approx.1930) – but is yet to be confirmed.

Broader eligibility criteria may make it easier to verify eligibility, but it makes progress harder to monitor and success more difficult to establish. To this end the DCLG have made 2 definitive statements with regard to success i.e.

A results payment can be claimed by a local authority if it can demonstrate that a family who was eligible for the Troubled Families Programme has either:

*1. Achieved **significant and sustained progress**, compared with all the family's problems.*

OR

2. An adult in the family has moved off benefits and into continuous employment.

The definition of significant and sustained progress is to be defined by each Local Authority and the outcomes and measures that constitute and demonstrate this are to be set out in this Outcomes Plan.

DCLG Principles on which the plan is based:

- 1) Outcomes should focus on measurable changes that can be achieved by families.
- 2) Outcomes for families should be set once a full picture of the family is known (see p 26 Financial Framework for the expanded programme Nov 2014).

- 3) If some aspects are not relevant to the family, at the point of engagement significant and sustained progress does not need to be demonstrated against that aspect, but the LA must ensure that the position has not regressed.
- 4) All school age children in families for whom significant and sustained progress is claimed must be achieving at least 85% attendance of possible sessions across three consecutive terms.
- 5) Outcomes should be developed and agreed with local partners and have reference to relevant outcomes frameworks and other objectives those organisations may have.
- 6) Where unemployment an issue for the family on entry to the programme, significant and sustained progress towards work is not necessarily continuous employment, but may be achieving a recognised vocational qualification or undertaking work experience over a period of time.
- 7) It will be helpful to refer to the Family Monitoring Data and cost savings calculator within the outcomes plan to reduce data collection.
- 8) The outcomes plan should be simple and not too complex.

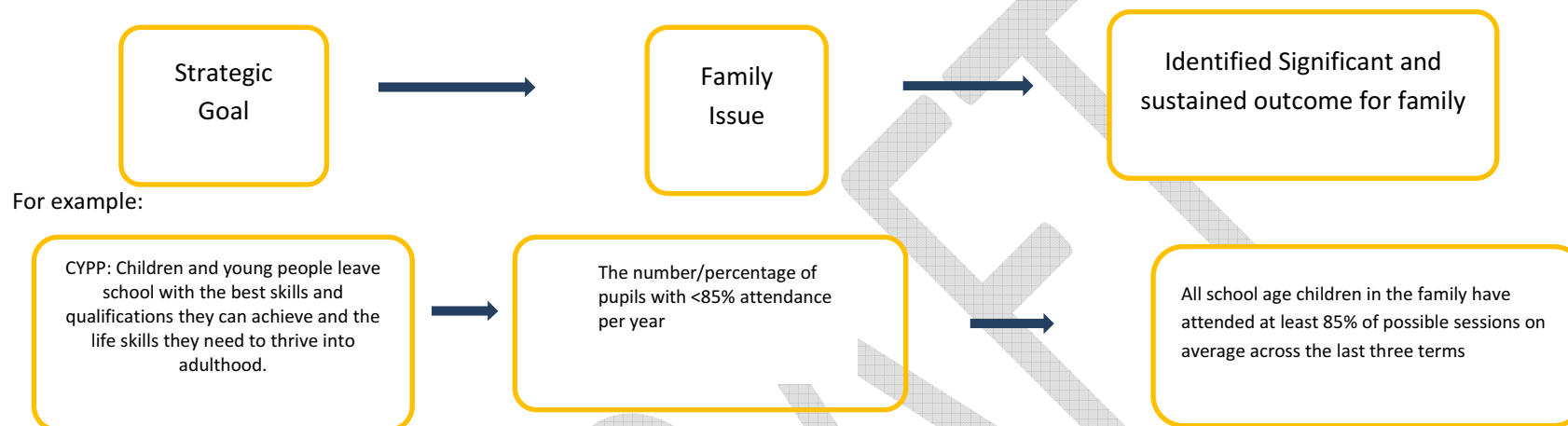
This plan therefore sets out:

1. What Cheshire East aims to achieve in regard to the six issues the programme aims to tackle, and how this supports our wider service transformation objectives (e.g. how these 'per family' outcomes support broader, area wide goals in terms of demand reduction for services or fiscal savings);
2. To provide a basis against which we can determine when significant and sustained progress has been achieved and, therefore, a results claim may be made for the family.
3. To provide a framework against which internal auditors (and the TFT's 'spot checks') may establish whether a result is valid.
4. Show links where relevant to other local plans primarily:
 - The Children and Young Peoples Plan 2014 – 2017
 - The Health and Well Being Strategy 2014 -2016
 - The Public Health Outcomes Framework 2014
 - Family Monitoring Data
 - Troubled Families cost savings calculator

Measurable Outcomes:

The Troubled Family Outcomes Plan will provide a set of success measures applicable to all families, from which the outcomes and measures relevant to each family may then be drawn. For example, if a family has a debt problem, domestic violence problem and is unemployed at the point of engagement, then relevant outcomes would be

drawn from the area's Troubled Family Outcomes Plan and form the goals against which significant and sustained progress would be judged for this family. An example of this is shown below:



Appendix 1 shows the links between the relevant local plans and it will be necessary for operational staff to show these links when establishing goals and action plans in their work with families - thus establishing a 'golden thread' between the work they are doing and the successes achieved for and with the families and those available to be claimed under the PbR system.

Family outcomes should be identified following assessment and recorded in relation to overarching (strategic) goals within assessments and headlines for these will be included in the assessments used.

The breadth of the programme means that there are numerous possible outcome measures, but those identified here are those that are considered to

- Fall within the remit of the strategic plans previously referred to,
- Are already captured and readily available,
- Are within the cost savings calculator and therefore need to be captured for the whole cohort (as far as possible). The Cost savings calculator benefits along with potential data sources are shown at *Appendix 2*

The key areas for monitoring to evidence significant and sustained progress are still being considered, but those suggested to date are shown below and will be added to before this plan is finalised:

Suggested measurable outcome	Potential data source
The number/percentage of pupils with <85% attendance per year	Cheshire East Council Education systems
The number/percentage of pupils with Fixed Term Exclusions per year	Cheshire East Council Education systems
The number of DV incidents	Police
a reduction in the number of children DNA vaccination	Child Health system
a reduction in the number of children DNA developmental checks	Child Health system
an increase in the uptake of attendance for cervical smear screening	Patient administration system (PAS)
The number of those on cohort who have registration and engagement in Children's Centres	Cheshire East Council - Estart
The number on the cohort making good progress along the parenting track	Parenting track data

Appendix 1: Links between the relevant local plans

Family Focus Main Eligibility Criteria		1. Parents and children involved in crime or anti-social behaviour	2. Children who have not been attending school regularly	3. Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan	4. Adults out of work or at risk of financial exclusion or young people at risk of worklessness	5. Families affected by domestic violence and abuse	6. Parents and children with a range of health problems
Children and Young Peoples Plan Priorities 2014-17							
1. Children and young people will be actively involved in decisions that affect their lives and communities	This spans all of the work areas and will be supported in the Family Focus Programme through involvement of the children and young people in the whole process from assessment to action planning and agreeing outcomes.						
2. Children and young people are kept safe							
3. Children and young people experience good emotional and mental health and well being							
4. Children and young people are healthy and make positive choices.							
5. Children and young people leave school with the best skills and qualifications they can achieve and the life skills they need to thrive into adulthood.							

6. The life chances of children, young people and young adults with additional needs are improved.							
Health and Well Being Board Priorities 2014-16							
1. Starting and developing well...							
Children and young people have the best start in life; they and their families or carers are supported to feel healthy and safe, reach their full potential and are able to feel part of where they live and involved in the services they receive	Children and young people feel and are kept safe						
	Children and young people experience good emotional and mental health and wellbeing						
	Reduce the levels of alcohol use / misuse by Children and Young People						
	Reduce the numbers of children and young people self harming.						
	Children and young people who are disabled or who have identified special education needs have their aspirations and hopes met						
	Targeted prevention interventions to reduce children and young people's obesity						
2. Working and living well...							

Driving out the causes of poor health and wellbeing ensuring that all have the same opportunities to work and live well and reducing the gap in life expectancy that exists between different parts of the Borough.	Reducing the incidence of alcohol related harm.						
	Reducing the incidence of cancer.						
	Reducing the incidence of cardiovascular disease.						
	Ensuring the health and wellbeing of carers to enable them to carry out their caring role						
	Better meeting the needs of those with mental health issues, in particular to focus upon improving the physical health of people with serious mental illness						

Appendix 2: Cost Savings Calculator Benefits:

Cost Savings Calculator benefits	Suggested Data source	Cost Savings Calculator benefits	Suggested Data source
No. of incidents of common assault	Police	No. of Accident and Emergency attendances resulting in investigation and subsequent treatment	Patient Administration System (PAS)
No. of incidents of criminal damage	Police	No. of Accident & Emergency attendances resulting in no investigation and no significant treatment	PAS
No. of incidents of shoplifting	Police	No. of ambulance call-outs	NWAS
No. of anti-social behaviour incidents where further action is necessary	Police	No. of hospital inpatient admissions	PAS
No. of anti-social behaviour incidents where no action is taken	Police	No. of hospital outpatient admissions	PAS
No. of domestic violence incidents	Police	No. of general practitioner (GP) visits	GPs
No. of adults in prison	Police	No. of practice nurse visits	GPs
No. of arrests where individual is detained	Police	No. of adults suffering from depression/anxiety disorders (per year)	GPs
No. of arrests where no further action is taken	Police	No. of children suffering from mental health disorders (per year)	GPs
No. of first time entrants to the criminal justice system aged under 18	YES	No. of evictions	Registered Social Landlords
No. of months served by under 18s in prison	YES	No. of repossessions	Registered Social Landlords
No. of children permanently excluded from school	CEC Education systems	No. of homelessness applications	CEC - Housing Team
No. of children missing at least five weeks of school (per year)	CEC Education systems	No. of weeks of homelessness	CEC - Housing Team
No. of adults claiming Employment and Support Allowance	DWP	No. of Common Assessment Frameworks undertaken	CEC systems
No. of adults claiming Job Seeker's Allowance	DWP	No. of social worker visits	CEC systems
No. of adults claiming Lone Parent Income Support	DWP	No. of children in need cases	CEC systems
No. of 18-24 year old not in education, employment or training (per year)	DWP	No. of children taken into care	CEC systems
No. of deliberate fire incidents	Fire Service	No. of weeks children were in local authority foster care	CEC systems
No. of individuals engaging in alcohol misuse (per year)	CWP	No. of weeks children were in local authority residential care home	CEC systems
No. of individuals engaging in drugs misuse (per year)	CWP		